

**MADHUVAN SECURITIES PRIVATE LIMITED****DPID-JN303085**

Format for Investor Complaints data to be displayed by Depository Participants on their respective websites

**Data for every month ending – 31/08/2025**

| SN | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |                                | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
|    |                         |                                     |                           |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1  | 2                       | 3                                   | 4                         | 5             | 6         | 7                                 |                                | 8                                  |
| 1  | Directly from Investors | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |
| 2  | SEBI (SCORES)           | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |
| 3  | Depositories            | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |
| 4  | Other Sources (if any)  | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |
| 5  | <b>Grand Total</b>      | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |

**Trend of monthly disposal of complaints**

| SN | Month              | Carried forward<br>from previous<br>month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------------|----------|-----------|-----------|
| 1  | 2                  | 3                                         | 4        | 5         | 6         |
| 1  | January, 2024      | 0                                         | 0        | 0         | 0         |
| 2  | February, 2024     | 0                                         | 0        | 0         | 0         |
| 3  | March, 2024        | 0                                         | 0        | 0         | 0         |
| 4  | April, 2024        | 0                                         | 0        | 0         | 0         |
| 5  | May, 2024          | 0                                         | 0        | 0         | 0         |
| 6  | June, 2024         | 0                                         | 0        | 0         | 0         |
| 7  | July, 2024         | 0                                         | 0        | 0         | 0         |
| 8  | August, 2024       | 0                                         | 0        | 0         | 0         |
| 9  | September, 2024    | 0                                         | 0        | 0         | 0         |
| 10 | October, 2024      | 0                                         | 0        | 0         | 0         |
| 11 | November,2024      | 0                                         | 0        | 0         | 0         |
| 12 | December,2024      | 0                                         | 0        | 0         | 0         |
| 13 | January, 2025      | 0                                         | 0        | 0         | 0         |
| 14 | February, 2025     | 0                                         | 0        | 0         | 0         |
| 15 | March, 2025        | 0                                         | 0        | 0         | 0         |
| 16 | April, 2025        | 0                                         | 0        | 0         | 0         |
| 17 | May, 2025          | 0                                         | 0        | 0         | 0         |
| 18 | June, 2025         | 0                                         | 0        | 0         | 0         |
| 19 | July, 2025         | 0                                         | 0        | 0         | 0         |
| 20 | August, 2025       | 0                                         | 0        | 0         | 0         |
|    | <b>Grand Total</b> | 0                                         | 0        | 0         | 0         |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

| SN | Year               | Carried forward<br>from previous year | Received<br>during the year | Resolved<br>during the<br>year | Pending at<br>the end of the<br>year |
|----|--------------------|---------------------------------------|-----------------------------|--------------------------------|--------------------------------------|
| 1  | 2022-23            | 0                                     | 0                           | 0                              | --                                   |
| 2  | 2023-24            | 0                                     | 0                           | 0                              | --                                   |
| 3  | 2024-25            | 0                                     | 0                           | 0                              | --                                   |
|    | <b>Grand Total</b> | 0                                     | 0                           | 0                              | 0                                    |