MADHUVAN SECURITIES PRIVATE LIMITED DPID-IN303085

Format for Investor Complaints data to be displayed by Depository Participants on their respective websites

Data for every month ending – <u>31/12/2024</u>

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending a the mont | at the endof h** | Average Resolutio ntime^ (in days) |
|----|------------------------------|---|------------------------------------|------------------|-----------|---|---------------------|---|
| | | | | | | Pending for less than 3 months | for more | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| SN | Month | Carried forward | Received | Resolved * | Pending** |
|----|-----------------|-----------------|----------|-------------------|-----------|
| | | from previous | | | |
| | | month | | | |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | January, 2024 | 0 | 0 | 0 | 0 |
| 2 | February, 2024 | 0 | 0 | 0 | 0 |
| 3 | March, 2024 | 0 | 0 | 0 | 0 |
| 4 | April, 2024 | 0 | 0 | 0 | 0 |
| 5 | May, 2024 | 0 | 0 | 0 | 0 |
| 6 | June, 2024 | 0 | 0 | 0 | 0 |
| 7 | July, 2024 | 0 | 0 | 0 | 0 |
| 8 | August, 2024 | 0 | 0 | 0 | 0 |
| 9 | September, 2024 | 0 | 0 | 0 | 0 |
| 10 | October, 2024 | 0 | 0 | 0 | 0 |
| 11 | November,2024 | 0 | 0 | 0 | 0 |
| 12 | December,2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

*Should include complaints of previous months resolved in the current month, ifany.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the | Pending at the end of the | |
|----|-------------|---------------------------------------|-----------------------------|------------------------|------------------------------|--|
| | | | | year | year | |
| 1 | 2022-23 | 0 | 0 | 0 | | |
| 2 | 2023-24 | 0 | 0 | 0 | | |
| | Grand Total | 0 | 0 | 0 | 0 | |