

**MADHUVAN SECURITIES PRIVATE LIMITED**

**MEMBER CODE - 08233**

**Format for Investor Complaints Data to be displayed by Stock brokers on their respective websites**

**Data for every month ending – 30/04/2024**

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0	0

**Trend of monthly disposal of complaints**

Sr.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	January, 2023	0	0	0	0
2	February, 2023	0	0	0	0
3	March, 2023	0	0	0	0
4	April, 2023	0	0	0	0
5	May, 2023	0	0	0	0
6	June, 2023	0	0	0	0
7	July, 2023	0	0	0	0
8	August, 2023	0	0	0	0
9	September, 2023	0	0	0	0
10	October, 2023	0	0	0	0
11	November, 2023	0	0	0	0
12	December, 2023	0	0	0	0
13	January, 2024	0	0	0	0
14	February, 2024	0	0	0	0
15	March, 2024	0	0	0	0
16	April, 2024	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	0	0	0	--
2	2023-24	0	0	0	--
	<b>Grand Total</b>	0	0	0	0